



Anti-Fraud Statement

At **Lemon-Cleaning (Hampshire)** we are committed to delivering reliable, transparent, and ethical commercial cleaning services across Hampshire. We understand that trust is the foundation of every long-term client relationship. For this reason, we operate a strict zero-tolerance approach to fraud in any form.

Fraud damages confidence, undermines the high standards we work hard to maintain, and threatens the wellbeing of both our clients and our team. To protect the integrity of our business and the people we serve, we have strong systems in place to prevent, detect, and respond to fraudulent activity.

Our commitment includes:

- **Maintaining accurate, transparent financial and operational records**
- **Protecting client property, data, and assets** at every site we service
- **Ensuring all employees understand their responsibilities** through clear policies and training
- **Encouraging staff to report concerns** confidentially and without fear of retaliation
- **Investigating all allegations promptly, fairly, and thoroughly**
- **Taking decisive action** against any individual or organisation involved in fraudulent behaviour

We expect the same high ethical standards from our suppliers, subcontractors, and partners. Any breach of this policy may result in disciplinary action, termination of contracts, or legal proceedings where appropriate.

By upholding these principles, we protect our clients, our employees, and the reputation we have built on reliability, exceptional service, and doing the right thing — every time.