



Environmental & Sustainability Policy

At **Lemon-Cleaning (Hampshire)**, We recognise our responsibility to minimise our environmental impact and operate sustainably across all areas of our business. As a trusted commercial cleaning provider serving Hampshire delivering high-quality services in a way that protects the environment, supports our communities, and promotes long-term sustainability.

We believe that responsible environmental management is essential to the wellbeing of our clients, our employees, and the wider community.

Our Environmental Commitments

1. Reducing Waste

We aim to reduce waste across all operations by:

- Minimising single-use plastics wherever possible
- Using refillable, concentrated, or bulk-supply cleaning products
- Recycling materials responsibly and encouraging waste segregation on client sites
- Reducing paper usage through digital processes and communication

2. Sustainable Products & Materials

We prioritise environmentally responsible products that are safe for people and the planet.

- Using eco-friendly cleaning chemicals that meet recognised environmental standards
- Choosing suppliers who demonstrate strong sustainability credentials
- Ensuring all products are used efficiently to avoid unnecessary waste

3. Energy & Resource Efficiency

We work to reduce our energy consumption and use resources responsibly.

- Encouraging efficient use of water and electricity during cleaning operations
- Maintaining equipment to ensure optimal performance and reduced energy use
- Planning routes and schedules to minimise travel and fuel consumption

UNCONTROLLED DOCUMENT WHEN PRINTED

Lemon-Cleaning (Hampshire) Ltd - Registered Office: A1 Belmore Hill Court, Belmore Lane, Owslebury, Hampshire, SO21 1JW. Registered No.:12504529 England.



4. Responsible Operations

We integrate sustainability into our daily practices and long-term planning.

- Complying with all relevant environmental legislation and best-practice guidelines
- Assessing environmental risks and taking steps to mitigate them
- Continuously reviewing our processes to identify opportunities for improvement

5. Supporting Our Clients' Sustainability Goals

We work collaboratively with clients to help them achieve their own environmental objectives.

- Offering eco-friendly cleaning solutions tailored to their needs
- Providing guidance on sustainable cleaning practices
- Supporting recycling and waste-reduction initiatives on their premises

6. Employee Awareness & Training

We ensure our team understands the importance of environmental responsibility.

- Providing training on sustainable cleaning methods and product use
- Encouraging environmentally conscious behaviour across all roles
- Promoting a culture where sustainability is part of everyday decision-making

Our Ongoing Commitment

We are committed to continually improving our environmental performance. By integrating sustainability into our operations, we aim to reduce our environmental footprint, support healthier workplaces, and contribute positively to the communities we serve across Hampshire.

This policy will be reviewed regularly to ensure it remains effective, relevant, and aligned with our long-term sustainability goals.